

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**

**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

**LINES OF BUSINESS:**

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

**PROVIDER TYPES:**

- Medical Group/ IPA/MSO**  
**Primary Care**

- IPA/MSO
- Directs

**Specialists**

- Directs
- IPA

**Hospitals**

**Ancillary**

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

**FOR QUESTIONS CALL PROVIDER SERVICES:**  
(888) 562-5442, Extension:

**Los Angeles/Orange Counties**

X123017

**Riverside/San Bernardino Counties**

X120613

**Sacramento County**

X125682

**San Diego County**

X121735

**Imperial County**

X125682

## COVID-19 Provider Communication

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

Dear Provider,

Thank you for the care you provide to our members. We understand how challenging practice has become during the COVID-19 pandemic. Your agreement with Molina Healthcare of California ("Molina"), commits you to ensuring the health and safety of Molina's members. We appreciate this dedication. As you return your workforce to service the Molina member community, Molina asks that you please ensure that your workforce follows all appropriate measures, and at a minimum is in line with the Centers for Disease Control and Prevention (CDC) guidance, including but not limited to use of personal protective equipment and social distancing measures. For additional information and the latest updates, please visit the CDC's website:

[www.cdc.gov](http://www.cdc.gov).

If, for any reason, you believe you cannot follow CDC guidelines and/or you are aware of any breach in your safety protocols while servicing Molina's member community, please notify Molina immediately. Please email your Provider Services Representative by email at:

San Diego County: [MHCSanDiegoProviderServices@MolinaHealthCare.Com](mailto:MHCSanDiegoProviderServices@MolinaHealthCare.Com)

LA/OC Counties: [MHC\\_LAProviderServices@MolinaHealthCare.Com](mailto:MHC_LAProviderServices@MolinaHealthCare.Com)

Inland Empire County: [MHCIProviderServices@MolinaHealthCare.Com](mailto:MHCIProviderServices@MolinaHealthCare.Com)

Imperial County: [MHCImperialProviderServices@MolinaHealthCare.Com](mailto:MHCImperialProviderServices@MolinaHealthCare.Com)

Sacramento County: [MHCSacramentoProviderServices@MolinaHealthCare.Com](mailto:MHCSacramentoProviderServices@MolinaHealthCare.Com)

Thank you for your partnership,



Paul Van Duine, Vice President Network Management

Molina Healthcare of California

### **QUESTIONS**

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (888) 562-5442. Please refer to the extensions to the left.